## Senate



General Assembly

File No. 223

January Session, 2003

Substitute Senate Bill No. 496

Senate, April 8, 2003

The Committee on General Law reported through SEN. COLAPIETRO of the 31st Dist., Chairperson of the Committee on the part of the Senate, that the substitute bill ought to pass.

## AN ACT CONCERNING MINOR REVISIONS TO THE NEW HOME CONSTRUCTION ACT, THE HOME IMPROVEMENT CONTRACTOR ACT AND THE HOME SOLICITATION SALES ACT.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Section 20-417a of the general statutes is repealed and the
- 2 following is substituted in lieu thereof (*Effective October 1, 2003*):
- 3 As used in this section, sections 20-417b to 20-417i, inclusive, and
- 4 subsection (b) of section 20-421:
- 5 (1) "Certificate" means a certificate of registration issued under
- 6 section 20-417b;
- 7 (2) "Commissioner" means the Commissioner of Consumer
- 8 Protection or any person designated by the commissioner to
- 9 administer and enforce this section, sections 20-417b to 20-417i,
- inclusive, and subsection (b) of section 20-421;

11 (3) "Contract" means any agreement between a new home 12 construction contractor and a consumer for the construction or sale of a 13 new home <u>or portion of a new home prior to occupancy;</u>

- 14 (4) "Engage in the business" means that the person engages in the 15 business for the purpose of compensation or profit;
- 16 (5) "New home construction contractor" means any person who 17 contracts with a consumer to construct or sell a new home or any 18 portion of a new home prior to occupancy;
- (6) "New home" means any newly constructed (A) single family dwelling unit, (B) dwelling consisting of not more than two units, or (C) unit, common element or limited common element in a condominium, as defined in section 47-68a, or in a common interest community, as defined in section 47-202;
- 24 (7) "Person" means one or more individuals, partnerships, 25 associations, corporations, limited liability companies, business trusts, 26 legal representatives or any organized group of persons;
- 27 (8) "Consumer" means the buyer or prospective buyer, or the
  28 buyer's or prospective buyer's heirs or designated representatives, of
  29 any new home or the owner of property on which a new home is being
  30 or will be constructed regardless of whether such owner obtains a
  31 building permit as the owner of the premises affected pursuant to
  32 section 29-263; and
- 33 (9) "Completion" means the stage of construction of a new home in 34 which the new home construction contractor is in receipt of such new 35 home's certificate of occupancy issued by the municipality in which 36 such new home is constructed.
- Sec. 2. Section 20-417e of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2003*):
- In addition to any other remedy provided for in sections 20-417a to 20-417i, inclusive, and subsection (b) of section 20-421, any person who

41 violates any provision of subsection (d) of section 20-417d [, except 42 subdivision (7) of said subsection (d)] shall be guilty of a class A 43 misdemeanor. Notwithstanding subsection (d) of section 53a-29 or 44 section 54-56e, if the court determines that a contractor cannot fully 45 repay any victim of the violations committed by the contractor within 46 the period of probation established in subsection (d) of section 53a-29 47 or section 54-56e, the court may impose probation for a period of not 48 more than five years. Any person who violates the provisions of 49 subdivision (7) of subsection (d) of section 20-417d shall be liable for 50 treble damages.

- Sec. 3. Subsection (b) of section 20-427 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective* October 1, 2003):
  - (b) No person shall: (1) Present or attempt to present, as [his] such person's own, the certificate of another, (2) knowingly give false evidence of a material nature to the commissioner for the purpose of procuring a certificate, (3) represent himself or herself falsely as, or impersonate, a registered home improvement contractor or salesman, (4) use or attempt to use a certificate which has expired or which has been suspended or revoked, (5) offer to make or make any home improvement without having a current certificate of registration under this chapter, (6) represent in any manner that [his] such person's registration constitutes an endorsement of the quality of [his] such person's workmanship or of [his] such person's competency by the commissioner, (7) employ or allow any person to act as a salesman on [his] <u>such person's</u> behalf unless such person is registered as a home improvement salesman, or (8) fail to refund the amount paid for a home improvement within ten days of a written request mailed or delivered to the contractor's last known address, if no substantial portion of the contracted work has been performed at the time of the request and more than thirty days has elapsed since the starting date specified in the written contract, or more than thirty days has elapsed since the date of the contract if such contract does not specify a starting date.

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Sec. 4. Section 42-135a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2003*):

No agreement [of the buyer] in a home solicitation sale shall be effective <u>against the buyer</u> if it is not signed and dated by the buyer or if the seller shall:

- (1) Fail to furnish the buyer with a fully completed receipt or copy of all contracts and documents pertaining to such sale at the time of its execution, which contract shall be in the same language as that principally used in the oral sales presentation and which shall show the date of the transaction and shall contain the name and address of the seller, and in immediate proximity to the space reserved in the contract for the signature of the buyer, or on the front page of the receipt if a contract is not used, and in boldface type of a minimum size of ten points, a statement in substantially the following form:
- YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY
  TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER
  THE DATE OF THIS TRANSACTION. SEE THE ATTACHED
  NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF
  THIS RIGHT.
  - (2) Fail to furnish each buyer, at the time [he] <u>such buyer</u> signs the home solicitation sales contract or otherwise agrees to buy consumer goods or services from the seller, a completed form in duplicate, captioned "NOTICE OF CANCELLATION", which shall be attached to the contract or receipt and easily detachable, and which shall contain in ten-point boldface type the following information and statements in the same language as that used in the contract:

## NOTICE OF CANCELLATION

104 .... (Date of Transaction)

106 YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY

- 107 PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS
- 108 FROM THE ABOVE DATE.
- 109 IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY
- 110 PAYMENTS MADE BY YOU UNDER THE CONTRACT OR SALE,
- 111 AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL
- 112 BE RETURNED WITHIN TEN BUSINESS DAYS FOLLOWING
- 113 RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE.
- 114 AND ANY SECURITY INTEREST ARISING OUT OF THE
- 115 TRANSACTION WILL BE CANCELLED.
- 116 IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE
- 117 SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD
- 118 CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO
- 119 YOU UNDER THIS CONTRACT OR SALE; OR YOU MAY, IF YOU
- 120 WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER
- 121 REGARDING THE RETURN SHIPMENT OF THE GOODS AT THE
- 122 SELLER'S EXPENSE AND RISK.
- 123 IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER
- 124 AND THE SELLER DOES NOT PICK THEM UP WITHIN TWENTY
- 125 DAYS OF THE DATE OF CANCELLATION, YOU MAY RETAIN OR
- 126 DISPOSE OF THE GOODS WITHOUT ANY FURTHER
- 127 OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE
- 128 TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO
- 129 THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE
- 130 FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THE
- 131 CONTRACT.
- TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A
- 133 SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE
- 134 OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM TO
- 135 .... (Name of Seller) AT .... (Address of Seller's Place of Business) NOT
- 136 LATER THAN MIDNIGHT OF .... (Date)

138 I HEREBY CANCEL THIS TRANSACTION.

139 .... (Date)

140 .... (Buyer's Signature)

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- (3) Fail, before furnishing copies of the "Notice of Cancellation" to the buyer, to complete both copies by entering the name of the seller, the address of the seller's place of business, the date of the transaction, and the date, not earlier than the third business day following the date of the transaction, by which the buyer may give notice of cancellation.
- (4) Include in any home solicitation sale contract or receipt any confession of judgment or any waiver of any of the rights to which the buyer is entitled under this chapter, including specifically [his] such buyer's right to cancel the sale in accordance with the provisions of this section.
- 152 (5) Fail to inform each buyer, orally, at the time [he] <u>such buyer</u> 153 signs the contract or purchases the goods or services, of [his] <u>such</u> 154 <u>buyer's</u> right to cancel.
  - (6) Misrepresent in any manner the buyer's right to cancel.
  - (7) Fail or refuse to honor any valid notice of cancellation by a buyer and within ten business days after the receipt of such notice, to (A) refund all payments made under the contract or sale; (B) return any goods or property traded in, in substantially as good condition as when received by the seller; (C) cancel and return any negotiable instrument executed by the buyer in connection with the contract or sale and take any action necessary or appropriate to terminate promptly any security interest created in the transaction; and (D) cancel and return any contract executed by the buyer in connection with the transaction.
    - (8) Negotiate, transfer, sell, or assign any note or other evidence of indebtedness to a finance company or other third party prior to midnight of the fifth business day following the date the contract was signed or the goods or services purchased.

(9) Fail, within ten business days of receipt of the buyer's notice of cancellation, to notify [him] <u>such buyer</u> whether the seller intends to repossess or to abandon any shipped or delivered goods.

This act shall take effect as follows:			
Section 1	October 1, 2003		
Sec. 2	October 1, 2003		
Sec. 3	October 1, 2003		
Sec. 4	October 1, 2003		

**GL** Joint Favorable Subst.

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The following fiscal impact statement and bill analysis are prepared for the benefit of members of the General Assembly, solely for the purpose of information, summarization, and explanation, and do not represent the intent of the General Assembly or either House thereof for any purpose:

### **OFA Fiscal Note**

## State Impact:

Agency Affected	Fund-Type	FY 04 \$	FY 05 \$
Judicial Dept.; Criminal Justice,	GF - None	None	None
Div.; Pub. Defender Serv. Com.;			
Correction, Dept.			
Consumer Protection, Dept.	GF - None	None	None

Note: GF=General Fund

## Municipal Impact: None

## Explanation

The bill extends protections to consumers under the New Home Construction Act by making it a crime if, under certain circumstances, a new home construction contractor fails to return a deposit. This change is not expected to have an impact on criminal justice agencies since few offenses occur under current law. (One offense was recorded in FY 02, no fines were imposed and no one was incarcerated.) Any impact, if at all, that this bill could have on the Department of Consumer Protection would be minimal.

## **OLR Bill Analysis**

sSB 496

# AN ACT CONCERNING MINOR REVISIONS TO THE NEW HOME CONSTRUCTION ACT, THE HOME IMPROVEMENT CONTRACTOR ACT AND THE HOME SOLICITATION SALES ACT

### SUMMARY:

This bill extends protections afforded consumers under the New Home Construction Act to contracts for the sale or construction of a new home, or a portion of a new home, before it is occupied. It extends the act's protections to owners of property on which a new home is being, or will be, built, regardless of whether the property owner obtains a building permit as the owner of the affected premises. It makes it a class A misdemeanor, punishable by up to one year in jail and a \$2,000 fine, for a new home construction contractor to fail to refund a deposit in certain circumstances. It also makes clarifying and technical changes.

EFFECTIVE DATE: October 1, 2003

### CONTRACTOR'S FAILURE TO REFUND A DEPOSIT

### Penalty for Failure to Refund a Deposit

Current law requires a new home construction contractor to refund a deposit within 10 days following the mailing or delivery of a written request delivered to his last-known address, if (1) the consumer has complied with the terms of the written contract; (2) no substantial portion of the contractual work has been performed at the time of the request; (3) more than 30 days have elapsed since the starting date specified in the written contract, or more than 30 days have elapsed since the date of the contract, if no starting date is specified; and (4) the contractor has failed to provide the consumer with a reasonable explanation for his failure to perform a substantial portion of the contracted work. The bill makes the contractor's failure to refund a deposit in these circumstances a class A misdemeanor. By law, he is already liable for treble damages.

#### Substantial Portion of the Contracted Work

By law, "a substantial portion of the work" includes work the contractor performs to (1) secure permits and approvals; (2) redraft plans or obtain engineer, architect, surveyor or other approvals for changes the consumer requests, or site conditions discovered after the contract's execution make necessary; (3) schedule site work or arrange for other contractors to perform services related to the new home's construction; and (4) do any other work the contract refers to as a "substantial portion of the contracted work."

### **BACKGROUND**

### New Home Construction Act

The law requires new home construction contractors to register with the Department of Consumer Protection, make certain disclosures, and include their registration number in all advertisements. It prohibits anyone from (1) presenting another's registration as his own; (2) knowingly giving false material evidence to the commissioner in order to register; (3) impersonating a registered individual; (4) using an expired, suspended, or revoked registration; (5) making or offering to make home improvements without being registered; (6) representing that registration constitutes state endorsement; or (7) failing to refund a deposit as required by the act. It imposes criminal penalties for violations of its provisions. The act applies to anyone who contracts with a consumer to build a new home, or a portion of one, before it is occupied. A new home is a newly built single-family dwelling; any dwelling of up to two units; or a unit, common element, or limited common element of a condominium or common interest community.

#### COMMITTEE ACTION

General Law Committee

Joint Favorable Substitute Yea 17 Nay 0